CANCELLATION AND REFUND POLICY

**REFUND POLICY**

For purchases involving design development progress, a partial refund of 50% (minus a 5% Processing Fee) may be issued within 30 days provided the product was not fully accessed in it's entirety. No refunds are granted after 30 days.

Online Bank Transfer, full refunds will be credited into your bank account via online bank transfer, which should be posted within 3-5 working days.

Credit card refunds services, refunds will be sent to the card-issuing bank.

Kindly contact your card-issuing bank with regards to the duration of the credit refunds.